



2020 VIRTUAL NATIONAL HEALTH RESEARCH FORUM

STRAIGHT TALK: SECURING A SCIENCE-STRONG FUTURE

FAQ

Q) Do I need to download or install any information to be able to attend this event?

No. You do not need to download or install any software to participate. It is possible to access the sessions through a web browser and you only need to have access to the internet. However, we do recommend that you download the Zoom application to your device for optimized viewing of the presentations online.

Q) Is there a browser you recommend for viewing the event?

You can view the event from any browser but in our experience, Google Chrome is a stable platform.

Q) Is a webcam required?

No. You can participate without a webcam.

Q) Do I need to register for each session individually?

No, your login will get you access to all three days of the Forum!

Q) How do I login the day of the event?

Your login information is the email address and password you provided during registration.



Q) How do I view the sessions?

Click into the Auditorium on the navigation bar at the top of the screen. Once you're in the Auditorium you can click on the main screen to view the agenda or the content.

At the time that the presentation is being broadcast click on the "Join" button and the presentation will appear.

Q) The times for the live event are not convenient for me. Can I still participate in the event?

Sessions will be archived and available starting the next day to watch via the online platform until 30 days after the event. After 30 days, you can find videos on our YouTube page.

Q) How do I ask questions during a session?

For most sessions, you'll have the opportunity to submit questions by clicking on "Q&A" on the bottom of your Zoom window, or participate in a more general conversation by clicking on "chat."

Q) Who do I contact if I have troubleshooting issues on day-of?

Visit the Info Desk inside the Lobby and open a chat – we will be online to help you. If your query is of a technical nature you can click on the email address on the top right and get help from our tech support team. For general event and support questions you can also send an email to raforum@getvfairs.io.

Q) What will I find in the Booths?

In the Exhibit Booths you will find information about Research!America, about the Forum, and much more! You will also be able to chat with Research!America staff and view the full collection of the videos in our *20 Voices, 3 Minutes, 1 Question* series.

Q) What is in the Video Vault?

The video vault contains all the videos in our *20 Voices, 3 Minutes, 1 Question* series and any other videos added to a Booth.

Q) Will I be able to take away information or brochures from the event?

Yes. Like any physical event, we will have a swag bag for you! You can add documents from the Exhibit Booths or the Resources bar to your online swag bag and then email them to yourself or share items with friends and family by simply entering their email.

Q) Couldn't find what you're looking for?

If you still have a question that wasn't answered above, drop us a line here, and a member of our team will get back to you as soon as possible. forum@researchamerica.org